



WARRANTY LABOR PAYMENT POLICY

Reimbursements for troubleshooting and/or labor shall apply only to items eligible for warranty coverage as defined by the SurePoint Ag Systems Warranty Policy. SurePoint offers reimbursement to its dealers for up to 1 hour of troubleshooting time at a rate of \$120 per hour. Additional troubleshooting time will be considered if a SurePoint Service Department representative is involved in the diagnostic process. SurePoint will also reimburse dealers for time spent replacing failed components, up to the durations listed below. **Drive time will not be reimbursed.**

Warranty Labor Categories	Maximum Paid Hours (\$120/Hour)
CAT 1:	
Electronics (Modular / General Components)	
Seed meters	0.5
Electric motors (non-hydraulic)	0.5
Seed sensors	0.5
ECUs / Controllers	0.5
EPDs	0.5
Flow meters	0.5
Displays / interfaces	0.5
Pressure sensors	0.5
Electric coils	0.5
Electric section / ZIP / row valves	0.5
NH ₃ electric valve actuators	0.5
CAT 2:	
Harnessing & Cable Assemblies	
General harness replacement	0.5
Boom harnesses (LiquiShift, planter, applicator)	1.0
Sub-harness extensions	0.5
Interface cables when replacement requires routing	1.0
CAT 3:	
Hydraulics (Field-Replaceable)	
Hydraulic motors	0.5
Hydraulic hoses	1.0
Hydraulic cylinders	1.0
GFX / RFX hydraulic components	1.0
CAT 4:	
Mechanical Components	
Bearings	1.0
Wheels	1.0
Brackets	1.0
Tank mounts	1.0
Structural hardware	1.0
Non-hydraulic drive components	1.0
CAT 5:	
Pumps (Complete Units)	
Electric pumps (Marksman, Tower, etc.)	0.5
PR-series and Spartan pumps	1.0
QuickDraw pumps	1.0



Office Use Only

Approved By: _____

Approved Amount: \$ _____

Warranty Labor Payment Request

*Date of Request: _____ SurePoint Case/RMA Number: _____

*Dealer Name: _____ *Dealer Contact: _____

*End Customer Name: _____ *End Customer Phone: _____

*Date System Began Service: _____ *Original SurePoint Invoice # _____

*SurePoint System Serial # (Located by Pump Assembly): _____

*Amount Requested (Labor will be paid at \$120/hr.) \$ _____ *Total Hours _____

*Description of Labor Performed:

Parts Used:

Item Number:

Description:

Submitted By:

***Signature**

***Print Name**

***Required Information, request will not be processed if left incomplete. Labor/parts request must be accompanied by invoices and technician notes.**